

RETURN POLICY

To be eligible for a return:

- All items must be unworn and/or unwashed
- All items must be in the same condition they were received (with all tags attached, etc.).
- Your claim must be filed within 30 days of purchase
- All shipping and related cost are the responsibility of the purchaser

Please note:

- All discounted items are deemed final sale and won't be returned or refunded (unless item is defective)
- Any defective items must include a photo with a written description of the issue to ensure a proper analysis and consideration.

Contact us by email at sales@arqindustrial.com with the following information:

- Your name,
- Your address
- order number
- proof of purchase, item to be returned
- Reason for the return
- Photo if the item is considered defective

Following receipt of your request and approval of the return, we will provide you with the necessary information for the return. Once we have received, inspected and authorized the return, you will be refunded via your original payment method. Please note that no refund will be made for a return sent without prior approval.